

### “All Inclusive” Managed Service Contracts and Support



At Triple Application, our “all inclusive” managed support services deliver outstanding value and put you in control of your IT budget. Our plans offer enterprise-level maintenance and management services affordably tailored to your business needs with predictable, fixed monthly fees.

**Your Problem** In today’s expensive business environment, network downtime puts your profitability at risk. Viruses, spyware, system downtime and other unforeseen problems all result in loss of business productivity. These distractions are often time consuming, disruptive and very expensive. Why allow the IT complications you experience today keep you from growing your business tomorrow?

**Our Solution** For a low cost, fixed monthly fee Triple Application offers a unique mix of support, remote monitoring and proactive maintenance that takes the hassle out of IT and provides a dependable, cost effective service. Our solution provides “all inclusive” managed services and support now and the strategic guidance necessary to leverage technology to grow your business well into the future.

. Trusted IT Expertise Triple Application’ trusted depth and breadth of technical expertise ensures your IT systems remain operational, available and secure.

**KEY BENEFITS of “All Inclusive” SUPPORT** With Triple Application’ managed services and support your entire organization will benefit in the following ways:

- Predictable, fixed IT costs
- Ongoing updates and virus protection
- Regularly scheduled onsite maintenance and repair
- Remote monitoring of all network systems, desktops and applications
- Online system health and security reports
- One point of contact for all support needs
- Escalation from help desk technician to certified engineer problem resolution